# Where to obtain the Hospital Registration Number (HRN)

# What is a HRN?

The HRN is a 13 alphanumeric characters, unique identifier of a claim. It can be used by employers/insurers to submit reimbursements.
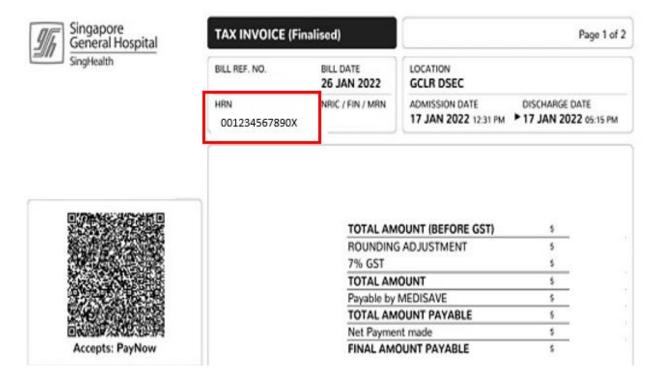
This document will guides the user on where to obtain the HRN for the purpose of submitting a reimbursement to the Board.

# There are 3 sources to obtain the HRN

1. Your employee/insured's final medical bill

2. Your employee/insured's CPF Online Statement (MediSave and Healthcare Insurance Claims and Reimbursement Online Statement)

3. Your employee/insured's MediSave deduction notification or hardcopy MediSave Transaction Statement

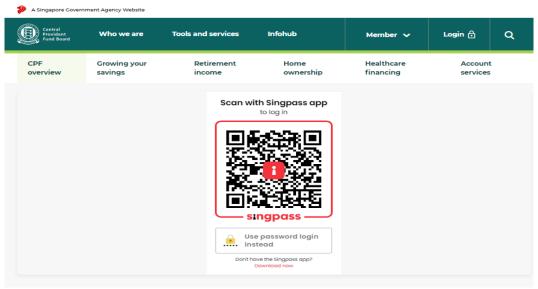# Source 1: Your employee/insured's final medical bill

• The HRN can be found under "HRN" on some medical institutions' final bill.
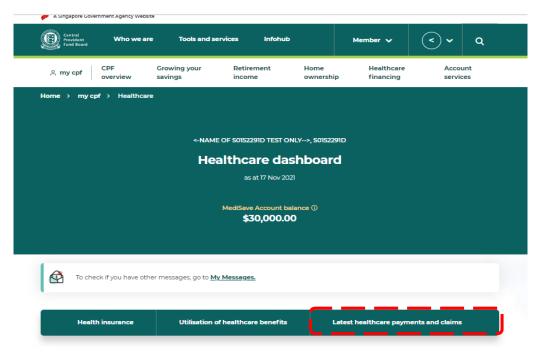
# Source 2: Your employee/insured's CPF Online Statement

• Your employee/insured can login to their CPF Online Statement to obtain the HRN by following these steps:

Step 1: Log in to Healthcare dashboard (cpf.gov.sg/healthcare) under *my cpf* digital services. Your employee/insured will be prompted to login to the Healthcare dashboard via his/her Singpass.

Step 2: Scroll down to "Latest healthcare payments and claims" section or select "Latest healthcare payments and claims" from the menu bar.

Step 3: The latest five healthcare payments and claims will be displayed here. Select the particular medical episode your employee/insured is making a claim for. Locate the HRN under "**For Hospital Registration Number**".

If there are more than five medical episodes, or if your employee/insured is making a claim for a past medical episode, please proceed to click the button "**View past 15 months**". Please refer to the next page for sample image.

# Latest healthcare payments and claims

as at 08 Mar 2022

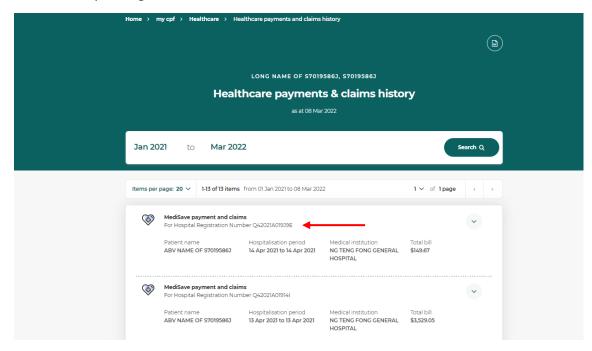**MediSave payment and claims**
For Hospital Registration Number Q42021A019J9E

| Patient name | Hospitalisation period | Medical institution | Total bill |
|---|---|---|---|
| ABV NAME OF S7019586J | 14 Apr 2021 to 14 Apr 2021 | NG TENG FONG GENERAL HOSPITAL | $149.67 |

**MediSave payment and claims**
For Hospital Registration Number Q42021A01914I

| Patient name | Hospitalisation period | Medical institution | Total bill |
|---|---|---|---|
| ABV NAME OF S7019586J | 13 Apr 2021 to 13 Apr 2021 | NG TENG FONG GENERAL HOSPITAL | $3,529.05 |

**MediSave payment and claims**
For Hospital Registration Number Q42021A0152AF

| Patient name | Hospitalisation period | Medical institution | Total bill |
|---|---|---|---|
| ABV NAME OF S7019586J | 05 Apr 2021 to 05 Apr 2021 | NG TENG FONG GENERAL HOSPITAL | $212.00 |

**MediSave payment and claims**
For Hospital Registration Number Q42021A0152BD

| Patient name | Hospitalisation period | Medical institution | Total bill |
|---|---|---|---|
| ABV NAME OF S7019586J | 05 Apr 2021 to 05 Apr 2021 | NG TENG FONG GENERAL HOSPITAL | $52.08 |

**MediSave payment and claims**
For Hospital Registration Number Q42021A012TZB

| Patient name | Hospitalisation period | Medical institution | Total bill |
|---|---|---|---|
| ABV NAME OF S7019586J | 29 Mar 2021 to 29 Mar 2021 | NG TENG FONG GENERAL HOSPITAL | $39.75 |

**View past 15 months ›**

8

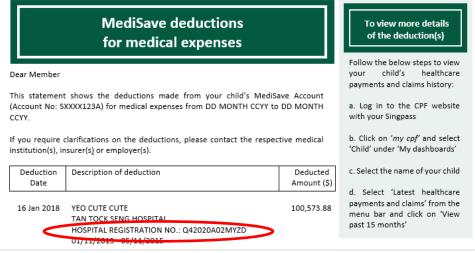• Step 4: Select the time period in which the medical bill was incurred and click "Search".

- Step 5: The system will extract all medical episodes during the selected time period. Click on the particular medical episode your employee/insured is trying to make a claim for to view more details. Locate the HRN under "**For Hospital Registration Number**".

# Source 3: Your employee/insured's MediSave deduction notification or hardcopy MediSave Transaction Statement

If your employee/insured received a digital notification (i.e email/SMS/CPF Mobile app push notification) or the hardcopy MediSave Transaction Statement, the HRN can be found within the notification content and "Hospital Registration No." respectively.



*Email notification on MediSave deduction*

*Hardcopy MediSave Transaction Statement*