MODE OF PAYMENTS FOR CPF CONTRIBUTIONS/LATE PAYMENT INTEREST/COMPOSITION AMOUNT

Payment for CPF Contributions and Late Payment Interest:

CPF EZPay

- 1. Go to cpf.gov.sg/employer
- 2. Click on "Login"
- 3. Select "CPF EZPay"
- 4. Login with your Singpass
- 5. Key in your CPF Submission Number (CSN) and submit
- 6. Select "CPF EZPay"
- 7. Key in the Month and Year
- 8. Select "Submit via Employee Database" and enter contribution details
- 9. For payment of CPF late payment interest only, select "Submit ad hoc CPF payments" and proceed to the summary page to key in the interest amount
- 10. Select your pre-arranged payment mode with the Board

CPF EZPay Mobile

(Available for download from the Apple App Store or Google Play)

- Enter the CPF Submission Number (CSN), your NRIC and select the month/year that you are making CPF contributions for
- 2. Enter the contribution details and continue
- 3. For payment of CPF late payment interest only, leave the contribution details blank and continue to "Submission Summary" page
- 4. Key in the interest amount
- 5. Submit to proceed with payment

Payment for Composition Amount

Important notes for paying composition amount using PayNow QR:

- 1. Please note that all payments (inclusive of any authoriser approval for Corporate bank account users) should be made using the unique PayNow QR code, before expiry on 23:59 hrs of the day the transaction is submitted.
- 2. Payments will be refunded if (i) transfers made directly using CPFB's UEN without PayNow QR details, (ii) payments with tampered details after scanning the PayNow QR code, (iii) multiple payments made to same PayNow QR code.

Steps to make payment (Refer to detailed visual guide below for your reference)

- 1. Go to cpf.gov.sg/employer
- 2. Click on "Login"
- 3. Select "Other employer services"
- 4. Login with your Singpass
- 5. Key in the CSN and click "Proceed"
- 6. Under Browse digital services, click "Make payment" under Composition amount payment
- 7. Read and accept the Terms of Use. Click on "Start" to begin
- 8. Click on "Retrieve details"
- 9. Select the Offer number and click on "Next"
- 10. Enter your contact details and click on "Next"
- 11. Review the details. Read and accept the Terms and Conditions before submission
- 12. Complete the PayNow QR payment

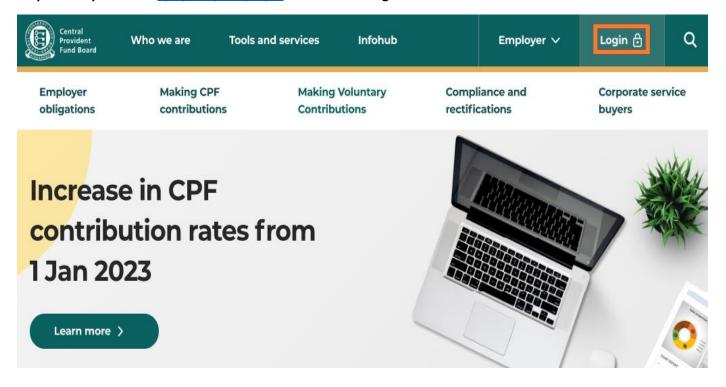
Please inform your case officer once all outstanding CPF contributions, late payment interest and composition amount are paid. If you have an outstanding Court Hearing, your attendance in Court would still be required as the Court has not dispensed with your attendance and would only do so upon confirmation of full settlement and composition of the case.

Call our hotline at 6220-2340

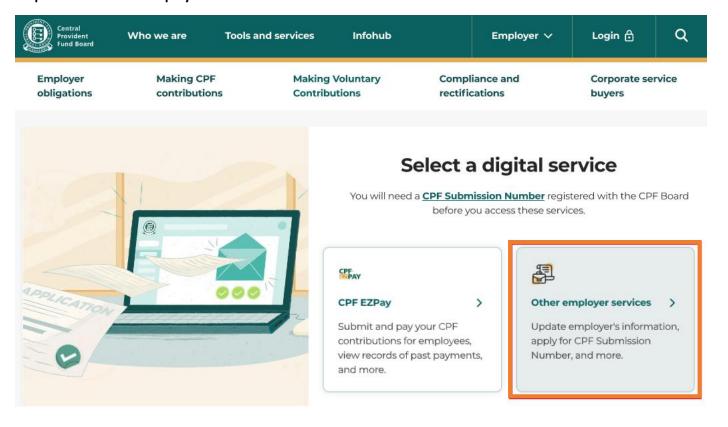
Call our hotline at cpf.gov.sg

Detailed Visual Payment Method Guide

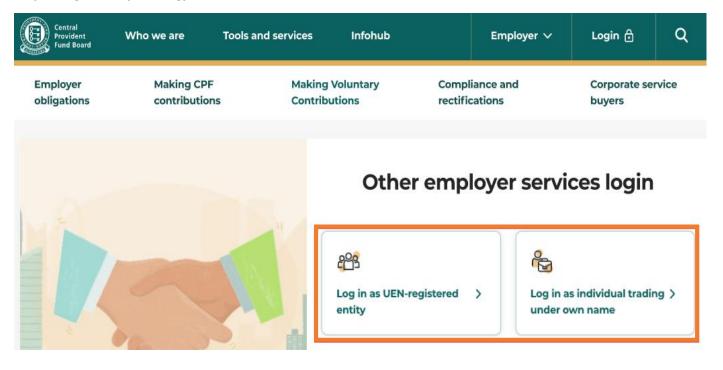
Step 1 & Step 2 : Go to cpf.gov.sg/employer and click on "Login"



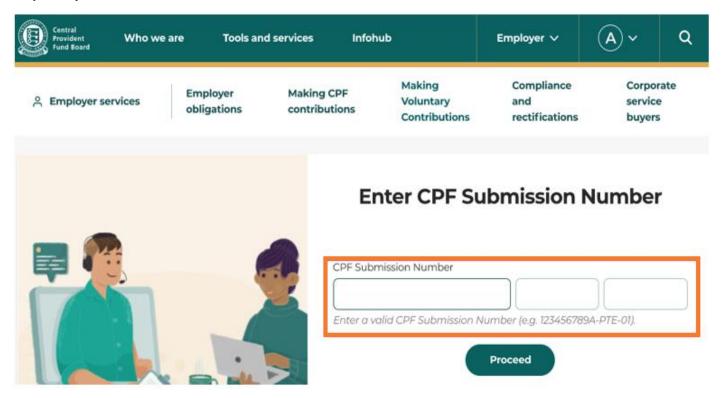
Step 3: Select "Other employer services"



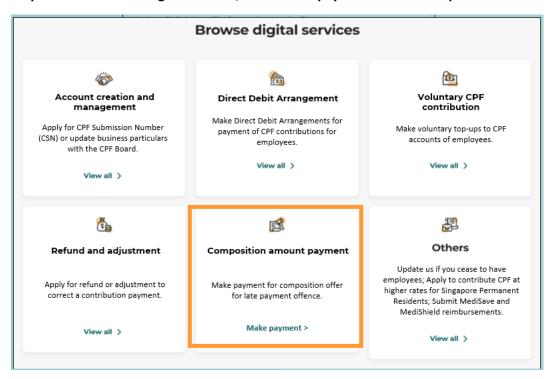
Step 4: Login with your Singpass



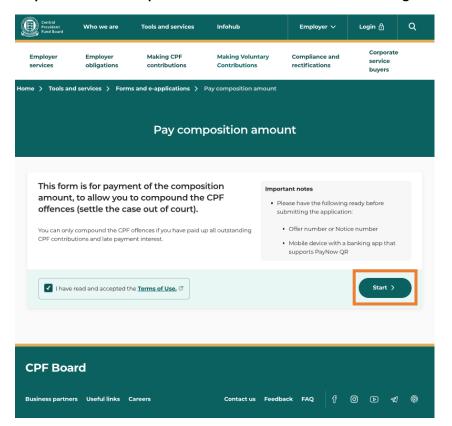
Step 5: Key in the CSN and click "Proceed"



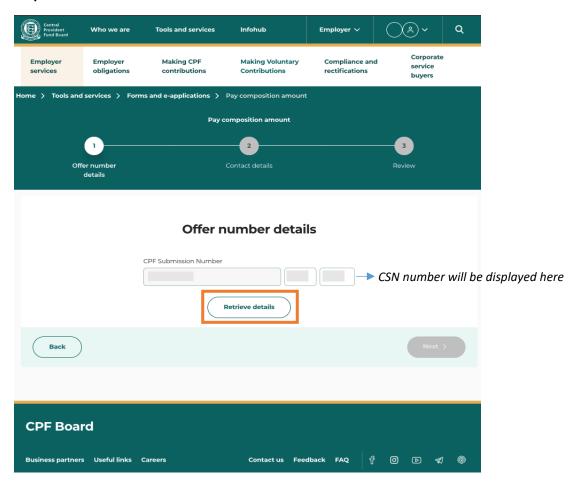
Step 6: Under Browse digital services, click "Make payment" under Composition amount payment



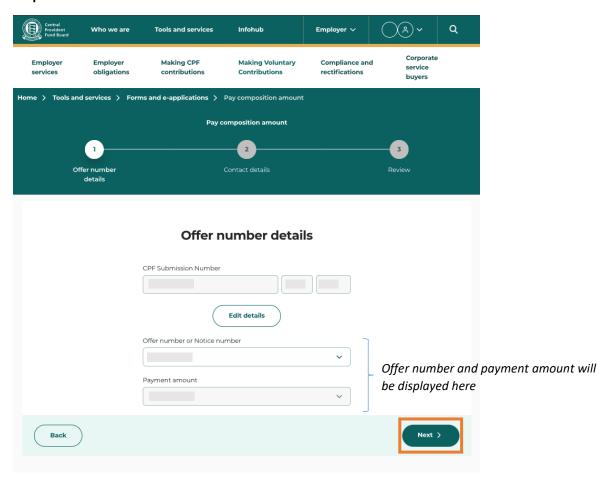
Step 7: Read and accept the Terms of Use. Click on "Start" to begin



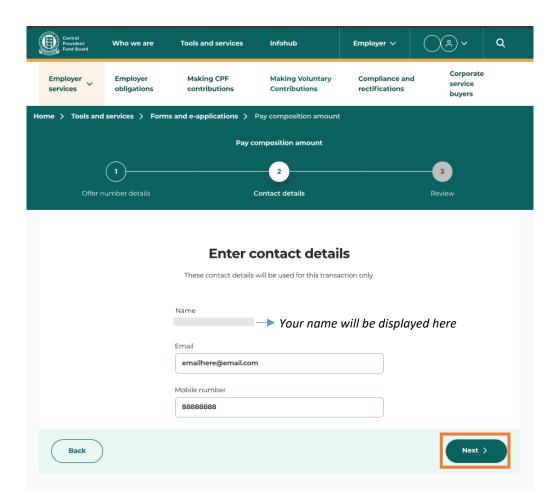
Step 8: Click on "Retrieve details"



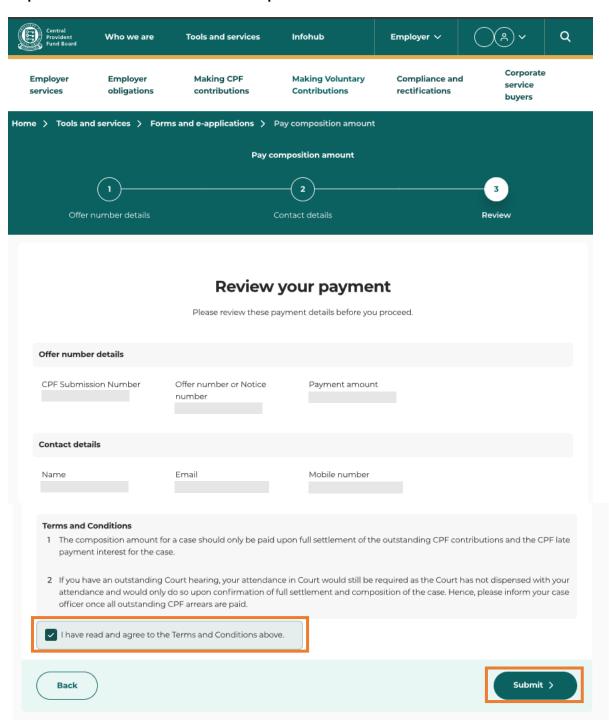
Step 9: Select the Offer number and click on "Next"



Step 10: Enter your contact details and click on "Next"



Step 11: Review the details. Read and accept the Terms and Conditions before submission.



Acknowledgement

Your application has been received.

Pending payment via PayNow QR

QR CODE will be displayed here

Payment by

Payment amount

- To complete your payment, scan and pay using your PayNow participating bank's app before the PayNow QR code expires at 11:59pm today.
- If you are using a corporate bank account, please make sure the Maker scans the PayNow QR code and the Checker approves the payment before it expires at 11:59pm today.

Save QR code ①

Important Notes

- After scanning the PayNow QR code using the bank's app, do not edit any details.
- Do not make payment using CPFB's UEN because we need the payment details embedded in the QR code to process your
 payment.
- Only make payment once. Subsequent payments using the same PayNow QR code will be refunded.

Transaction details

Service name

Pay composition amount

Transaction number

Transaction date

Transaction status
Submitted

- Payments are generally processed within 5 working days.
- To check the transaction status, go to <u>Activities</u>. It will be updated to "Successfully Processed" when the Board receives your payment.
- If your payment is unsuccessful, please $\underline{\mathbf{write\ to\ us}}$ $\mathbf{\mathcal{O}}$ with the transaction number for assistance.

Go to start