

Alternative Channels to Submit your Account Closure Application

1. If you have a valid Singpass:

You may submit your application form and supporting documents via Write to Us with Singpass verification.

Please proceed to:

- a. Login to [Write to Us](#) using your Singpass and 2FA-authentication.
- b. Select the following details
 - I am: **“A CPF Member”**
 - I want to submit: **“Request”**
 - For whom: **“Myself”**
 - Subject: **“Account services”**
 - Category: **“Account closure”**
 - Sub category: **“When you leave Singapore”**
 - Message: **“Foreigners Account Closure Application Submission”**
- c. Upload your completed application form ([Form CPF-CA](#)) and required supporting documents as stated under Important Notes on Page 5 of the application form:
 - You do not need to complete section 4 of the application form (“Witness Certification”).

Note: if the file sizes are too large, you may need to submit using separate enquiries.
- d. Verify that your contact details are correct.
- e. Click **Submit**.

2. If you do not have a valid Singpass, but have a single-name POSB, DBS, OCBC or UOB account maintained under your Singapore NRIC:

You may submit your application form and supporting documents via “Write to Us” without Singpass verification.

Please proceed to:

- a. Go to [Write to Us](#). You do not need to login using Singpass.
- b. Select the following details
 - I am: **“A CPF Member”**
 - I want to submit: **“Request”**
 - For whom: **“Myself”**
 - Subject: **“Account services”**
 - Category: **“Account closure”**
 - Sub category: **“When you leave Singapore”**
 - Message: **“Foreigners Account Closure Application Submission”**
- c. Upload your completed application form ([Form CPF-CA](#)) and required supporting documents as stated under Important Notes on Page 5 of the application form:
 - At section 2 of the application form (“Bank Details”), fill in the details of this bank account¹.
 - You do not need to complete section 4 of the application form (“Witness Certification”).

Note: if the file sizes are too large, you may need to submit using separate enquiries.
- d. Complete **“My Contact Details”** section.
- e. Click **Submit**.

¹ Note that this mode of application is only applicable for single-name POSB, DBS, OCBC, or UOB account maintained under your Singapore NRIC. No other payment method can be accepted.