

Terms and Conditions for Participation in CPFV Seasonal Event 3 (28 Apr 2022 to 31 May 2022)

This CPFV Seasonal Event 3 (the “**Event**”) is organised by the Central Provident Fund Board (the “**Board**”) for the volunteers using the CPF Volunteering mobile application (“**CPFV app**”). The Event and all participations, entries and submissions in the Event are subject to and governed by these General Terms and Conditions (the “**General Terms**”).

Important Notice

By participating in and/or submitting an entry for the Event:-

- (i) participants are deemed to have read, understood, and agreed to abide by the General Terms set out below.
- (ii) participants agree to compete in a safe and reasonable manner, and to accept the decisions made by the Board as final.

1. Event Period

- 1.1 The Event will commence on 28 April 2022 and end on 31 May 2022 (“**Event Period**”). Any entries submitted by participants before or after the Event Period will not be considered valid.
- 1.2 The Board may, in its absolute discretion, extend or shorten the Event Period by notice in the CPFV app.

2. How to Take Part in the Event

- 2.1 Participants must meet the eligibility criteria (see Section 4 below) to take part in the Event.
- 2.2 All entries or attempts at challenges must be submitted via the CPFV app with the participant’s CPFV app account. Any entries or participation which are submitted, started, completed or attempted through other means, e.g. submitting answers through email, by letter, telephone call, etc., will be considered invalid and disqualified from the Event.
- 2.3 All incomplete or partial entries will be considered invalid.
- 2.4 Only submissions from one CPFV app account per participant will be considered, regardless of the number of entries or CPFV app accounts used by the participant to enter the Event. Creation of multiple/duplicate CPFV app accounts by participants to submit/participate more than once shall be considered a form of deception and is strictly prohibited, and such participant(s) will be disqualified and his/her participation/entries invalidated.

2.5 The Board reserves the right to:

- (i) determine which entries/participation are incomplete or invalid;
- (ii) determine which entries/participation came from multiple CPFV app accounts belonging to the same user(s)/participant(s); and
- (iii) disqualify such participant(s) or entries.

3. Event Participation Mechanics and Prizes

3.1 To stand a chance at winning, participants in the Event must:-

- (i) Earn a “Seasonal Finisher” digital badge by successfully completing all two (2) Event challenges within the CPFV app;
- (ii) be the fastest 200 participants to earn the “Seasonal Finisher” digital badge; **and**
- (iii) provide complete answers to open-ended questions and correctly answer all the quiz questions in the quiz challenge for the Event.

3.2 The following prizes (“**Prizes**”) are up for grabs for the top two hundred (200) fastest participants who have successfully fulfilled all the requirements set out in Paragraph 3.1 above (“**Winners**”):-

- (i) 1st to 25th winners: A pair of one-day tickets to Universal Studios Singapore, Resorts World Sentosa
- (ii) 26th to 50th winners: A pair of one-day tickets to Adventure Cove Waterpark, Resorts World Sentosa
- (iii) 51st to 100th winners: Sheng Siong \$10 e-voucher
- (iv) 101st to 200th winners: Ya Kun \$2 Cherish App credits

In the event that there are less Winners than available Prizes, the Board reserves the right, in its absolute discretion, to alter the criteria for determining Winners after the Event Period has ended. The Board’s decision on this shall be final and conclusive.

3.3 Winners will be contacted by the Board via email only from an official email address of the Board ending with @cpf.gov.sg, and the Board may require the Winner(s) to confirm certain personal details or other information for purposes of verification of identity (“**Personal Information**”) and compliance with the General Terms. The Board reserves the right to award the Prize to another participant. For the purpose of the Event and verification

of identity of the Winners, the Board may ask Winner(s) for the last four numbers of his/her NRIC, but the Board will not ask for full NRIC numbers or bank account numbers or other sensitive financial information for verification of identity.

- 3.4 The Winners contacted by the Board hereby affirm the accuracy of all Personal Information provided to the Board. Any misrepresentation of any fact or particulars shall result in disqualification and/or the forfeiture, withholding, withdrawal or reclaiming of any Prizes won. Please refer to the section on Personal Data and Privacy Policy below for details on the usage of Personal Information.
- 3.5 Winners may be contacted by the Board for media profiling.
- 3.6 The Board reserves the right to substitute or replace the Prizes with any other items of similar value without prior notice. The Board is not responsible for any defects in the Prizes. The Board will not entertain any requests from the Winners to exchange, replace or negotiate on the Prizes awarded.
- 3.7 The Board's decision in selecting Winners and determining the Prizes is final and no enquiries or appeals, whether verbal or written, shall be entertained. The Board further reserves the right to forfeit any of the Prizes where there are no Winners for that Prize.
- 3.8 Winners shall collect their Prizes in accordance with the timeframe that the Board has informed them, failing which the Board may choose to forfeit the prizes without any liability to the Board.

4. Participant Eligibility Criteria and Entry Disqualification

- 4.1 All Singapore residents are eligible to participate in the Event. For the purpose of the Event, an individual is considered a Singapore resident if he/she is:
 - (i) a Singapore citizen or Singapore permanent resident, residing in Singapore; and
 - (ii) above the age of 16 at the point of participation in the Event.
- 4.1A All participants must be registered as volunteers on the CPFV app.
- 4.2 The Board's employees, interns, secondees or contract personnel at the Board who are involved in organising and working on the Event are not eligible to take part in the Event or win any of the Prizes.
- 4.3 The Board reserves the right to disqualify participants/entries on the following grounds and the Board's decision shall be final and conclusive:-

- (i) any participant whom the Board believes and/or has reasonable ground to believe is not eligible, without any notice or liability to the Board.
- (ii) any entry/submission in the Event if any of the following occurs:
 - (a) any entry/submission which contains false, inaccurate and/or incomplete information;
 - (b) any entry/submission contains material that the Board deems offensive or irrelevant is subject to immediate disqualification and deletion. The Board's decision on whether a comment is considered offensive or irrelevant is final;
 - (c) a conflict of interest has arisen or is likely to have arisen in respect of the participant's participation in the Event;
 - (d) the participant is engaging in or has engaged in any one of the following:
 - i. act in violation of any applicable law, regulation or third-party rights; or
 - ii. non-compliance with these General Terms or any other agreement entered into in connection with the Event.

5. Personal Data and Privacy Policy

- 5.1 Participants also consent to the Board recording, storing and publishing any of the activities relating to the Event (including but not limited to photographs of the participants or names of the Winners) for broadcast, publicity and promotional purposes for any reason whatsoever without any remuneration. Participants agree that the Board owns the intellectual property rights to any such material recorded, stored or published in the process.
- 5.2 All participants' Personal Information will be collected in the course of their entry/participation in the Event. By participating, each participant agrees that all personal information submitted in their submissions/entries for the Event may be collected, processed, stored and otherwise used by the Board, its affiliates, agents, contractors, sponsors and/or partners for all purposes relating to the Event, including but not limited to the disclosure of the Personal Information to the Board's auditors and lawyers.
- 5.3 All Personal Information collected is subject to the Board's privacy policy located at: <https://www.cpf.gov.sg/member/privacy-statement> ("**Privacy Policy**").
- 5.4 By participating in the Event, each participant agrees to the Board's Privacy Policy, as it may apply to the collection and use of each participant's Personal Information and each participant hereby acknowledges that he/she has read and accepted the Board's Privacy Policy.

5.5 This Clause 5 shall survive the cancellation, expiry or termination of the Event.

6. Liabilities

6.1 The Board shall not be liable for any and all losses, costs, expense or damages arising directly or indirectly in connection with the Event, including but not limited to any unreadable, incomplete, mutilated, tampered or irregular entry, any breakdown or malfunction in any app, cloud, network, computer system or equipment, and any notice or item (including the Prizes) which is misdirected or lost in the post, email, etc.

6.2 If for any reason, any aspect of the Event is not capable of running as planned, including, but not limited to, by reason of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any cause beyond the reasonable control of the Board which corrupts or affects the administration, security, fairness, integrity or proper conduct of the Event, the Board may in its sole discretion cancel, terminate, modify or suspend this Event, or invalidate any affected participation/entries.

6.3 Once the Board has emailed or otherwise sent the Prizes to the Winners, the Board shall not be liable for the following:-

- (i) Any cost incurred by the Winners in receiving or claiming the Prizes;
- (ii) Any failure or inability by the Winners to receive the Prizes, howsoever caused, unless such failure or inability was directly caused by the Board; or
- (iii) Any loss, damage, cost, expense or other liability arising directly or indirectly in relation to the Prizes; and
- (iv) Any and all applicable taxes on the Prizes are the sole responsibility of the Winners.

6.4 By entering this Event, you as the participant, agree to release and hold harmless the Board and its affiliates, advertising and promotion agencies, partners, representatives, agents, successors, assigns, employees, officers and directors from any liability, illness, injury, death, loss, litigation, claim or damage that may occur, directly or indirectly, whether caused by negligence or not, from

- (i) participation in the Event and/or your acceptance, possession, use or misuse of any prize or any portion thereof;
- (ii) technical failures of any kind, including but not limited to the malfunction of any computer, cable, network, hardware, or software, or other technological or mechanical equipment;

- (iii) the unavailability or inaccessibility of any transmissions, telephone, or Internet service;
- (iv) unauthorised human intervention in any part of the entry process or the Event;
- (v) electronic, computer or human error in the administration of the Event or the processing of entries.

Further, you agree and understand that if any disputes cannot be resolved between the Board and you, the participant -- that under no circumstances shall the participant be permitted to obtain awards for, and hereby waives all rights to, punitive, incidental or consequential damages, including reasonable lawyers' fees. You, the participant, further waive all rights to have damages multiplied or increased.

7. Third Parties

- 7.1 A person who is not a party to these General Terms shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these General Terms. Notwithstanding any terms herein, the consent of any third party is not required for any variation (including any release or compromise of any liability) or termination of these General Terms.

8 Governing Laws

- 8.1 These General Terms and all its subsequent variations shall be subjected to, governed by and interpreted in accordance with the laws of the Republic of Singapore.

9 Others

- 9.1 In the event of any inconsistency between these General Terms, and any marketing or promotional materials relating to the Event, these General Terms, and all its subsequent variations, shall prevail.
- 9.2 Notwithstanding anything in these General Terms, the Board reserves the right at any time, in its sole and absolute discretion, to:-
- (i) vary and/or amend these General Terms without prior notice to you. All amended General Terms shall take effect upon publication.
 - (ii) amend/terminate the Event, without having to give any reason whatsoever.
- 9.3 The Board reserves the right, in its sole discretion, to disqualify any individual who tampers or attempts to tamper with the entry process or the operation of the Event or CPFV app, or

who violates these General Terms. The Board has the right, in its sole discretion, to maintain the integrity of the Event, to void entries or participation for any reason whatsoever, including but not limited to: multiple entries from the same user from different IP addresses/different CPFV app accounts; multiple entries from the same computer or mobile device in excess of that allowed by these General Terms; or the use of bots, macros, scripts or other technical means for entering. Any attempt by anyone to deliberately damage the CPFV app or the Event, in order to undermine the legitimate operation of the Event, may be a violation of Singapore law. Should such attempt be made, the Board reserves the right to seek damages and all other remedies to the fullest extent permitted by law.

10 Contact Us

10.1 For any queries about the Event, please email volunteer@cpf.gov.sg with your contact information.