

## **Terms and Conditions for CPF Volunteering Seasonal Event 7 Contest**

This **CPF Volunteering Seasonal Event 7** Contest (the “**Contest**”) is a contest that is organised by the Central Provident Fund Board (the “**Board**”) and consists of two challenges (each a “**Challenge**” and collectively the “**Challenges**”):

- Challenge 1: Fifth Anniversary Quiz (“**Challenge 1**”),
- Challenge 2: Together reflecting growth, growth reflecting together (“**Challenge 2**”) (see Annex below).

The Contest and all participations, entries and submissions are subject to and governed by these Terms and Conditions (the “**Terms**”).

### **1. General**

1.1 By submitting your registration and/or participating in the Contest, you expressly acknowledge that you have read and understood these Terms and agree to be subject to and bound by these Terms, which shall form a binding legal agreement between you and the Board with respect to the Contest.

### **2. Registration**

2.1 The Contest will start on 28 April 2026, unless otherwise notified by the Board via the CPF Volunteering Mobile App (“**App**”).

2.2 You must comply with the following requirements for successful registration:

- (a) You must be registered as a CPF volunteer in the App;
- (b) You must submit a response for either Challenge 1 or Challenge 2 or both Challenges via the App by 31 May 2026;
- (c) You must be a Singapore citizen or Singapore permanent resident;
- (d) You must reside in Singapore; and
- (e) You must be 16 years old or above at the point of submitting your response for each Challenge.

2.3 Responses submitted elsewhere or through other means will not be considered.

2.4 You represent and warrant that all information provided by you in your registration and participation in the Contest is true, accurate and complete.

### **3. Eligibility Criteria**

3.1 This Contest is open to all persons who meet the following criteria:

- (a) Have successfully registered to participate in the Contest as per the requirements set out in **Clause 2.2**; and
- (b) Do not fall within any of the groups of persons set out in **Clause 3.2**.

3.2 The following groups of people are not eligible for this Contest, and the Board reserves the right to disqualify any participant whom the Board believes and/or has reasonable ground to believe is not eligible:

- (a) any of the Board's employees, interns, secondees or contract personnel who are involved in organising and working on the Contest; and
- (b) any other party involved in the administration and execution of the Contest.

3.3 It is your responsibility to ensure that you are eligible to participate in the Contest.

3.4 Your participation in the Contest is at your own cost and expense.

#### **4. Withdrawal and Disqualification**

4.1 If, after submitting an entry for a Challenge or both Challenges, you wish to withdraw from participating in one or both Challenge(s), you may inform the Board of your wish to do so by submitting an enquiry form via the App on or before 31 May 2026 ("**Withdrawal Form**"). Upon receipt of the Withdrawal Form, the Board will exclude your entry or entries (as the case may be) accordingly. If your request for withdrawal pertains to Challenge 2, the Board will not use any materials submitted by you for Challenge 2.

4.2 You may, without any notice or liability by the Board, be immediately disqualified from participating in this Contest if the Board, in its sole and absolute discretion, determines that:

- (a) your registration contains false, inaccurate and/or incomplete information;
- (b) there is an existing or potential conflict of interest in respect of your participation in the Contest;
- (c) you do not meet the eligibility criteria for participation in this Contest;
- (d) you breach any of these Terms or violate any applicable law, regulation or third-party or Intellectual Property (as defined below) rights; or
- (e) you have submitted entries for the Contest from more than one App account. Creation of multiple/duplicate App accounts by participants to submit/participate more than once shall be considered a form of deception and is strictly prohibited, and such participant(s) will be disqualified and his/her participation/entries invalidated.

#### **5. Code of Conduct**

5.1 You shall not act in an unprofessional, inappropriate and/or offensive manner, including engaging in any verbal or physical abuse, or use inappropriate or offensive language, or do anything to cause or potentially cause harm to others.

5.2 You shall not tamper or attempt to tamper with the registration process or the operation of the App which hosts the Contest, including:

- (a) submitting multiple entries by using bots, macros, scripts or by any other means; or
- (b) introducing viruses, Trojan horses, worms or any other malicious programs into the App.

#### **6. Submissions for Contest**

6.1 Challenge 1: All entries must meet the following requirements to be valid:

- (a) It must be submitted by 31 May 2026;
- (b) Responses must be in English; and
- (c) All quiz questions must be answered.

6.2 Challenge 2: All entries must meet the following requirements to be valid:

- (a) It must be submitted by 31 May 2026;
- (b) Responses must be in English;
- (c) All questions must be answered completely; and
- (d) Any other requirements set out in the challenge description must be met.

6.3 By submitting your entry, you confirm that:

- (a) it is your original work and does not infringe the Intellectual Property or other rights of any person or entity;
- (b) it has not been previously published, sold or submitted in any other competition, promotion, or contest.

6.4 The Board reserves the right to validate your submission (including requesting relevant screenshots from you) in order to determine your eligibility for the prize.

## 7. Prizes

7.1 To win a prize for Challenge 1, participants must:

- (a) Earn a “Seasonal Finisher” digital badge by completing Challenge 1 within the App; and
- (b) Be one of the first 200 participants to submit correct answers for all the quiz questions for Challenge 1 on the App.

7.2 To win a prize for Challenge 2, participants must be one of 10 entries randomly selected out of all the valid entries to win a prize.

7.3 All winners will be contacted by email from the Board’s CPF Volunteers email address at [volunteer@cpf.gov.sg](mailto:volunteer@cpf.gov.sg) by 30 June 2026 (or such other date as the Board may notify via the App). The Board will contact you at the email address you have registered with the App. The Board will, in its sole and absolute discretion, select the winning entries. All decisions by the Board are final.

7.4 The first 200 winners of Challenge 1 will each receive a \$5 Digital FairPrice voucher.

7.5 The 10 winners of Challenge 2 will each receive a randomly allocated pair of tickets (two) for Mandai Wildlife Reserve.

5 pairs of River Wonders Admission Tickets 5 pairs of Bird Paradise Admission Tickets
--

7.6 In the event that there are fewer winners than available prizes, the Board reserves the right, in its absolute discretion, to alter the criteria for determining winners after the Contest has ended. The Board’s decision on this shall be final and conclusive.

7.7 All prizes are determined by the Board in its sole and absolute discretion. The Board reserves the right at any time to change the prizes available, including substituting any prize with other items. The Board is not responsible for any defects in the prizes. The Board will not entertain any requests from the winners to exchange, replace or negotiate on the prizes awarded.

7.8 Non-cash prizes cannot be exchanged for cash or other prizes. If, after contacting the winners at their email address pursuant to **Clause 7.3**, the Board does not receive a response within two (2) weeks confirming that the prize should be sent to that email address, the Board may in its sole and absolute discretion forfeit the prize entirely and/or select an alternate winner to receive the prize.

7.9 You acknowledge and agree that each prize may be subject to such other terms and conditions as may be imposed by any sponsor or third-party provider engaged by us to provide the prizes (if any).

## **8. Confidentiality**

8.1 You shall not disclose or release to any third party any information or materials relating to the Contest which is not publicly available information.

## **9. Intellectual Property**

9.1 “**Background IP**” means IP which is created prior to or independently of the Contest.

9.2 “**Foreground IP**” means IP (including future IP) which results from or is generated pursuant to or for the purpose of the Contest.

9.3 “**Intellectual Property**” or “**IP**” means patents, copyright, trademarks, domain names, get-ups, inventions, registered and unregistered design rights, database rights, integrated circuit topography, geographical indications and all other similar rights of whatever nature wherever in the world arising.

9.4 Nothing in these Terms shall affect your right or the Board’s right to own or license Background IP.

9.5 All Foreground IP created by you shall belong to the Board, and you warrant that you have the authority to transfer or assign such Foreground IP to the Board.

9.6 By participating in the Contest, you hereby grant the Board and/or its authorised third parties, free of any additional charge, a non-exclusive license to use your Background IP (if any) for the purposes of the Contest. For the avoidance of doubt, the Board and/or its authorised third parties may use your response(s) submitted for Challenge 2 in the future.

9.7 You undertake to do all acts and things and sign and execute all such documents as the Board may reasonably request to perfect, protect or enforce any of the rights granted or promised to the Board under these Terms.

9.8 The materials in relation to this Contest (whether or not published on the App), including the information, text, graphics, images, photographs, video, trade and service marks (“**Contents**”) are protected by IP rights.

The Board (and other third parties where applicable) own and control all rights, title and interest in the Contents.

9.9 This clause shall survive the termination or expiry of the Contest.

## **10. Indemnities**

10.1 You shall indemnify and keep the Board, its agents and personnel indemnified against any and all losses, costs or damages incurred by the Board, its agents and personnel:

- (a) in respect of any claim against the Board, its agents and personnel for infringement or alleged infringement or violation of any IP in connection with the Contest, including losses incurred by the Board, its agents and personnel in connection with such a claim. In this respect, you warrant that any IP you used in connection with the Contest does not infringe any third party's IP rights or interests. You shall also give the Board prompt notice in writing of any claim of infringement of any such rights or interests made by any third party; and
- (b) arising out of or in connection with any breach of these Terms, misrepresentation, act or omission on your part.

10.2 This clause shall survive the termination or expiry of the Contest.

## **11. Limitation of Liabilities**

11.1 To the maximum extent permitted by law, in no event will the Board be liable to you for:

- (a) any circumstances beyond its control, including any Force Majeure Event(s), act or default by a third party;
- (b) any postponement or cancellation of the Contest;
- (c) your failure to claim a prize or utilize a prize within its validity period for any reason;
- (d) any loss, injury, claim or damage suffered directly or indirectly by you in connection with or as a result of your participation in the Contest or utilisation of the prizes, unless such loss, injury, claim or damage is solely and directly caused by the Board;
- (e) any unavailability of the App or any website for this Contest due to mechanical, telecommunication, software, hardware and third-party vendor failures, exploitation or unauthorised access by third parties, updating, maintenance or construction.

11.2 "**Force Majeure Event**" shall mean an event which is beyond the reasonable control of the Board which affects and frustrates the implementation of the Contest without fault or negligence of the Board and results in the Board being unable to perform its obligations despite reasonable efforts, and shall include but is not limited to acts of God, acts of foreign enemies, acts of civil or military authority, civil disturbance, war or threat of war, strikes, fires, epidemics or pandemics, and other catastrophes.

## **12. Disclaimer**

12.1 Any services, materials or Contents provided by the Board in connection with the Contest, are made available to you on an "as is" and "as available" basis. This means that the Board is unable to promise that

your use of such services, materials, or Contents will be uninterrupted, without delays, error-free or meet your expectations.

### **13. Governing Laws and Dispute Resolution**

13.1 These Terms shall be governed by Singapore law and the participants agree to submit to the exclusive jurisdiction of the courts of Singapore.

### **14. Privacy Policy and Publicity**

14.1 The Board may require the winner(s) to confirm certain personal details or other information for purposes of verification of identity and compliance with these Terms. If the Board is unable to verify the identity of the winner, the Board reserves the right to award the prizes to another participant.

14.2 Your personal information may be collected in the course of your participation in the Contest, including during the registration process. You agree that personal information submitted with any entry/registration and/or taken during the Contest may be collected, processed, stored and otherwise used by the Board and/or the Contest sponsors/partners for the purposes of promoting, conducting and administering the Contest, including any communications relating to the Contest. The Board may also use your personal information registered with the App or submitted with any entry/registration and/or taken during the Contest to send you updates relating to the Contest, and promotional materials from time to time. The information collected is subject to the Board's privacy policy stated on the official Central Provident Fund Board website ("**Privacy Policy**").

14.3 By participating in the Contest, you agree and acknowledge that you have read and accepted the Board's Privacy Policy.

14.4 This clause shall survive the termination or expiry of the Contest.

### **15. General Conditions**

15.1 In the event of any inconsistency between these Terms and any marketing or promotional materials relating to the Contest, these Terms and all its subsequent variations shall prevail.

15.2 The Board shall have the sole and absolute discretion, without prior notice to you, to:

- (a) vary/amend these Terms, by publishing the amended terms on the App. The amended terms shall take effect and bind you upon publication; and/or
- (b) suspend, postpone or discontinue the Contest at any time without incurring any liability to you.

15.3 You must comply with all instructions, directions and timelines that may be provided by the Board with respect to this Contest.

15.4 If you wish to publicly refer to the Board (including but not limited to use of the Board's name, logo or other identifying elements) in any public forum (including on any social media or your own promotional materials), you must obtain express written permission from the Board prior to making such reference or

using such elements.

- 15.5 A person who is not a party to these Terms shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these Terms.
- 15.6 These Terms contain the entire and whole agreement between you and the Board relating to the Contest and supersede all prior written or oral commitments, representations, arrangements, understandings or agreements between you and the Board.
- 15.7 In the event any provision in these Terms is determined to be illegal, invalid or unenforceable, in whole or in part, such provision or part of it shall, to the extent it is illegal, invalid or unenforceable, be deemed not to form part of these Terms and the legality, validity and enforceability of the remainder of these Terms shall not be affected.

## **16. Contact Us**

- 16.1 For any queries on the Contest, please email [volunteer@cpf.gov.sg](mailto:volunteer@cpf.gov.sg) with your contact information.

## **Challenge 2: Together reflecting growth, growth reflecting together.**

*Winners of Challenge 2 will be determined by a random selection from all valid entries*

As we celebrate two momentous milestones this year, the CPFV movement's 5th anniversary and the formation of our inaugural Volunteer Management Committee (VMC), we invite you to join us in a special moment of reflection.

We would like new and seasoned volunteers to share your wishes and memories of your volunteering journey and help envision the future of the CPFV movement. We're excited to explore how the VMC can work together with you to drive CPFV forward, building on the strong foundation we've created over the past five years.

Your insights and experiences are invaluable as we shape the next chapter of our story. Together, let's reflect on how far we've come and how we can bring new ideas and experiences for the future.

### **Survey question**

What would make volunteering with CPF meaningful for you and other volunteers? What ideas do you have, and how would you like to help make them happen? (20-100 words)

---

### **Criteria for valid entries**

- Entries for Challenge 2 must provide an idea/initiative/support measure, currently not already in practice as at 28 Apr 2026, that can help create or enhance the volunteering experience.
- Entries must be 20-100 words in length.
- While creative, suggestions should be feasible and practical.