



Community **P**aying it **F**orward

CODE OF ETHICS

As a volunteer of the CPF Board, I will:

1. Be impartial and objective in providing CPF members with information and support in their CPF matters.
2. Focus on helping CPF members to better understand CPF and how CPF schemes may help them. To do so, I will keep myself updated with CPF resources so as to share accurate information.
3. Treat CPF members with dignity and respect, and be polite and respectful in my interactions with members I encounter.
4. Be aware of the race, religion and culture of the CPF members and be culturally sensitive in my interactions with them.
5. Abide by all Singapore laws, particularly the Personal Data Protection Act, and maintain confidentiality of all data obtained while volunteering. Unless the owner of the information has given consent, I will not collect, store, disclose nor disseminate any information provided to me while volunteering.
6. Refrain from offering any financial or insurance products, or any other non-CPF services or products in the course of interactions with CPF members.
7. Decline any gifts, incentives or inducements (monetary, in-kind or otherwise) that are offered to me or others.
8. Refrain from making any promise, offer or contractual commitments to CPF members or any other third parties on behalf of CPF Board.