



# Where to obtain the Hospital Registration Number (HRN)

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# What is a HRN?

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The HRN is a 13 alphanumeric characters, unique identifier of a claim. It can be used by employers/insurers to submit reimbursements.

This document will guides the user on where to obtain the HRN for the purpose of submitting a reimbursement to the Board.

# There are 3 sources to obtain the HRN

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- Your employee/insured's final medical bill
- Your employee/insured's CPF Online Statement (MediSave and Healthcare Insurance Claims and Reimbursement Online Statement)
- Your employee/insured's MediSave Withdrawal Statement

# Source 1: Your employee/insured's final medical bill

- The HRN can be found under "HRN" on some medical institutions' final bill.



## TAX INVOICE (Finalised)

Page 1 of 2

BILL REF. NO.

BILL DATE

26 JAN 2022

LOCATION

GCLR DSEC

HRN

001234567890X

NRIC / FIN / MRN

ADMISSION DATE

17 JAN 2022 12:31 PM

DISCHARGE DATE

▶ 17 JAN 2022 05:15 PM



Accepts: PayNow

<b>TOTAL AMOUNT (BEFORE GST)</b>	\$
ROUNDING ADJUSTMENT	\$
7% GST	\$
<b>TOTAL AMOUNT</b>	\$
Payable by MEDISAVE	\$
<b>TOTAL AMOUNT PAYABLE</b>	\$
Net Payment made	\$
<b>FINAL AMOUNT PAYABLE</b>	\$

## Source 2: Your employee/insured's CPF Online Statement

- Your employee/insured can login to their CPF Online Statement to obtain the HRN by following these steps:

Step 1: Log in to Healthcare dashboard ([cpf.gov.sg/healthcare](http://cpf.gov.sg/healthcare)) under *my cpf* digital services. Your employee/insured will be prompted to login to the Healthcare dashboard via his/her Singpass.

A Singapore Government Agency Website

Central Provident Fund Board

Who we are Tools and services Infohub Member Login

CPF overview Growing your savings Retirement income Home ownership Healthcare financing Account services

Scan with Singpass app to log in

singpass

Use password login instead

Don't have the Singpass app? [Download now](#)

Step 2: Scroll down to “Latest healthcare payments and claims” section or select “Latest healthcare payments and claims” from the menu bar.

A Singapore Government Agency website

Central Provident Fund Board

Who we are Tools and services Infohub Member

my cpf CPF overview Growing your savings Retirement income Home ownership Healthcare financing Account services

Home > my cpf > Healthcare

<-NAME OF S0152291D TEST ONLY-->, S0152291D

### Healthcare dashboard

as at 17 Nov 2021

MediSave Account balance ⓘ

**\$30,000.00**

To check if you have other messages, go to [My Messages](#).

Health insurance Utilisation of healthcare benefits **Latest healthcare payments and claims**

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Step 3: The latest five healthcare payments and claims will be displayed here. Select the particular medical episode your employee/insured is making a claim for. Locate the HRN under “**For Hospital Registration Number**”.

If there are more than five medical episodes, or if your employee/insured is making a claim for a past medical episode, please proceed to click the button “**View past 15 months**”. Please refer to the next page for sample image.

## Latest healthcare payments and claims

as at 08 Mar 2022



### MediSave payment and claims

For Hospital Registration Number Q42021A01939E

Patient name	Hospitalisation period	Medical institution	Total bill
ABV NAME OF S7019586J	14 Apr 2021 to 14 Apr 2021	NG TENG FONG GENERAL HOSPITAL	\$149.67



### MediSave payment and claims

For Hospital Registration Number Q42021A01914I

Patient name	Hospitalisation period	Medical institution	Total bill
ABV NAME OF S7019586J	13 Apr 2021 to 13 Apr 2021	NG TENG FONG GENERAL HOSPITAL	\$3,529.05



### MediSave payment and claims

For Hospital Registration Number Q42021A0152AF

Patient name	Hospitalisation period	Medical institution	Total bill
ABV NAME OF S7019586J	05 Apr 2021 to 05 Apr 2021	NG TENG FONG GENERAL HOSPITAL	\$212.00



### MediSave payment and claims

For Hospital Registration Number Q42021A0152BD

Patient name	Hospitalisation period	Medical institution	Total bill
ABV NAME OF S7019586J	05 Apr 2021 to 05 Apr 2021	NG TENG FONG GENERAL HOSPITAL	\$52.08



### MediSave payment and claims

For Hospital Registration Number Q42021A012TZB

Patient name	Hospitalisation period	Medical institution	Total bill
ABV NAME OF S7019586J	29 Mar 2021 to 29 Mar 2021	NG TENG FONG GENERAL HOSPITAL	\$39.75



[View past 15 months >](#)



- Step 4: Select the time period in which the medical bill was incurred and click “Search”.

Home > my cpf > Healthcare > Healthcare payments and claims history

LONG NAME OF S7019586J, S7019586J

### Healthcare payments & claims history

as at 08 Mar 2022

1. Select the time period and click “Search”

01/2021 to Mar 2022 Search Q

< 2021 >

Jan Feb Mar

Apr May Jun

Jul Aug Sep

Oct Nov Dec

to 08 Mar 2022 1 of 1 page

Period	Medical institution	Total bill
14 Apr 2021	NG TENG FONG GENERAL HOSPITAL	\$149.67

- Step 5: The system will extract all medical episodes during the selected time period. Click on the particular medical episode your employee/insured is trying to make a claim for to view more details. Locate the HRN under “For Hospital Registration Number”.

Home > my cpf > Healthcare > Healthcare payments and claims history






LONG NAME OF S7019586J, S7019586J

### Healthcare payments & claims history

as at 08 Mar 2022

Jan 2021 to Mar 2022 Search Q

Items per page: 20 1-13 of 13 items from 01 Jan 2021 to 08 Mar 2022 1 of 1 page

	<b>MediSave payment and claims</b> For Hospital Registration Number Q42021A019309E 		
Patient name ABV NAME OF S7019586J	Hospitalisation period 14 Apr 2021 to 14 Apr 2021	Medical institution NG TENG FONG GENERAL HOSPITAL	Total bill \$149.67
<hr/>			
	<b>MediSave payment and claims</b> For Hospital Registration Number Q42021A01914I		
Patient name ABV NAME OF S7019586J	Hospitalisation period 13 Apr 2021 to 13 Apr 2021	Medical institution NG TENG FONG GENERAL HOSPITAL	Total bill \$3,529.05

# Source 3: Your employee/insured's MediSave Withdrawal Statement

If your employee/insured received a MediSave Withdrawal Statement for his medical expenses, the HRN can be found under "Hospital Registration No."

Dear Member

**MediSave Withdrawals for Medical Expenses**

For Period : 05 June 2020 to 11 June 2020

From MediSave Account of :

Account No. : SXXXX778B

The withdrawals from the above MediSave Account for the medical expenses incurred by the patient(s) are listed below.

Please contact the medical institution if you require any clarifications regarding the MediSave withdrawals. If there are any unauthorised withdrawals, please contact CPF Board immediately.

Withdrawal Date	Description of Withdrawal	Withdrawal Amount \$
10 Jun 2020	N U H (INPATIENT) HOSPITAL REGISTRATION NO.: 12345678A9BC0 01/04/2020 - 01/04/2020	2,788.40
10 Jun 2020	N U H (INPATIENT) HOSPITAL REGISTRATION NO.: 12345678A9BC2 01/04/2020 - 01/04/2020	2,500.00