

CPF Contribution Alert



Introducing the CPF Contribution Alert



The CPF Contribution Alert is a notification service that informs you when your monthly CPF contributions are credited.

With it, you can conveniently verify:

- the wages declared; and
- the CPF contributions paid by your employer against your pay slip.

Receiving the CPF Contribution Alert is easy!



Enable push notifications on your CPF Mobile to receive personalised push notifications

or



Register your email address with CPF Board to receive alerts in your email inbox



Enable push notifications on your CPF Mobile to receive personalised push notifications

1



Download the CPF Mobile

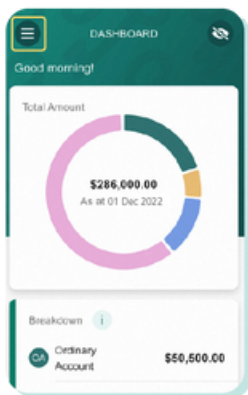
cpf.gov.sg/iOSDownload

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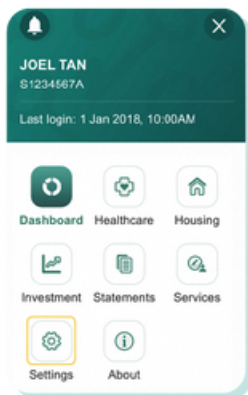


2

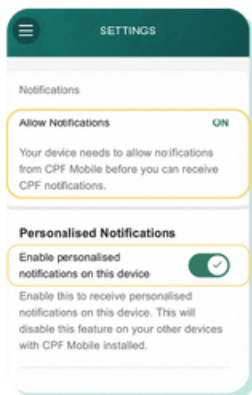
Enable personalised notifications



Tap on the menu icon, after logging in with your Singpass

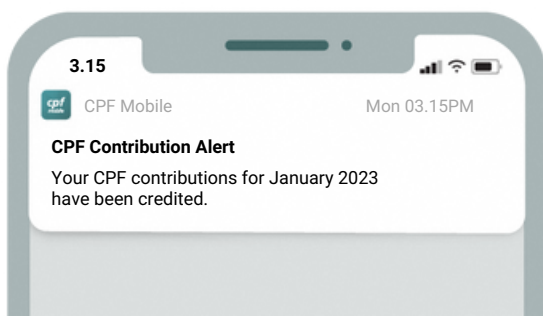


Select "Settings"



Toggle the switch to enable personalised push notifications

You will receive a personalised push notification on your phone when your CPF contributions are credited.





Register your email address with CPF Board to receive alerts in your email inbox

- 1 Scan the QR code and select “Account settings” on the CPF website. You will be required to login with your Singpass.

cpf.gov.sg/updateemail



- 2 Select “Update” and fill in your contact details. You may also retrieve your contact details from Singpass.

You will receive an email when your CPF contributions are credited. Click on the “View” button to view your contribution details. To ensure that the email is legitimate, make sure that the link leads to domain ending with “.gov.sg”.





What should I do

if there are inaccuracies in my CPF contributions and/or wage details?

Please approach your employer immediately for clarification while documentary evidence is fresh, if there are any discrepancies. Your employer is expected to rectify the errors without delay.



CPF contributions not paid or underpaid:

Your employer must pay the full CPF contributions immediately.



CPF contributions overpaid:

Your employer must submit an adjustment or refund request immediately, and no later than one year from the payment date. You will be notified when the refund is made.



Wrong wages declared:

Your employer must inform CPF Board about the incorrect wage declaration and declare wages accurately in the future.

If your employer is not cooperative or does not provide you with a satisfactory response, please write to us for assistance.



cpf.gov.sg/conalertinfo



For more information, please visit cpf.gov.sg/conalertinfo or scan the QR code above.

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