

Enter
 [1] English [2] Chinese
 [3] Malay [4] Tamil

Enter
 [1]
 Member Enquiries

Enter
 [NRIC NO]
 Followed by [#]
 If you are a foreigner, enter [*]

Enter
 [1]
 If NRIC starts with "S"
 [2]
 If NRIC starts with "T"

Enter
 [1]
 Authentication via Singpass app
 [2]
 One-Time Password (OTP) received via SMS

Enter

[1]
 Members' Accounts, CPF Nomination Scheme, E-Services

[2]
 Withdrawal of CPF Savings from 55, CPF LIFE, Retirement Sum Scheme & Retirement Sum Topping-Up Scheme

[3]
 Silver Support Scheme

[4]
 Housing Schemes

[5]
 Investment, Insurance & Education Schemes

[6]
 Self-Employed Matters

Enter
 [2]
 Statement Request
 This option is available from 8:30am to 10:00pm daily.

Enter
 [1]
 Proceed with Statement Request

Enter
 [NRIC NO]
 Followed by [#]

Enter
 [1]
 If NRIC starts with "S"
 [2]
 If NRIC starts with "T"

Enter

[1]
 Latest Yearly Statement of Account

[2]
 My Statement showing Account Balance

[3]
 15-month Contribution History Statement

[4]
 15-month Transaction History Statement

Enter
 [1]
 Authentication via Singpass app
 [2]
 One-Time Password (OTP) received via SMS



CPF Hotline:
 1800 - 227 - 1188

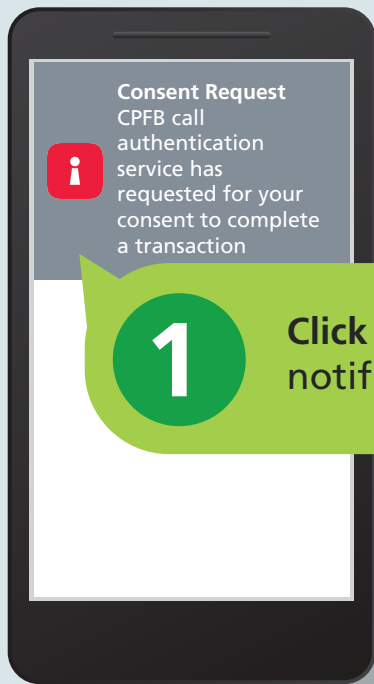
Calling from overseas:
 +65 - 6227 - 1188

Mondays to Fridays
 8:30am to 5:30pm

Eves of Christmas, New Year and Chinese New Year
 8:30am to 1:00pm

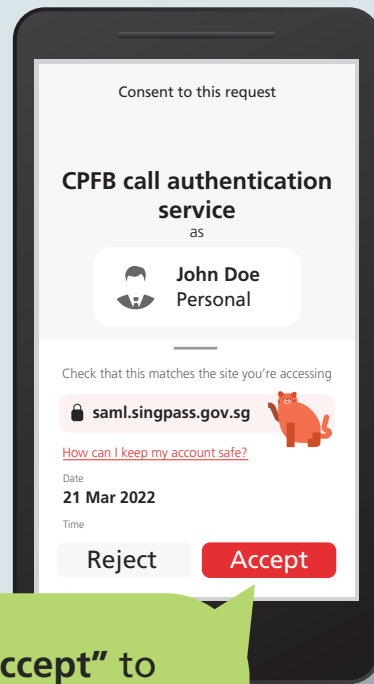


Authenticate using Singpass app in 4 simple steps



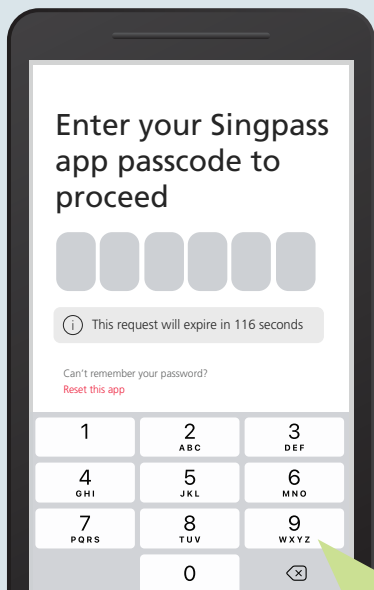
1

Click on the push
notification



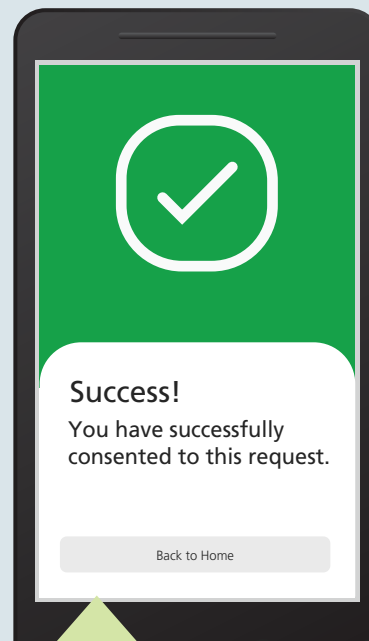
2

"Accept" to
give consent



3

Verify your identity
using your fingerprint,
face recognition or
6-digit passcode



4

You have successfully
authorised the
authentication

You can download the Singpass app from the App Store or Play Store. You can log in to your Singpass app using your fingerprint, face recognition or a 6-digit passcode. For more details on the set-up, please refer to the instructional guides ([iOS users](#) and [Android users](#)) at singpass.gov.sg.

If you require personalised guidance,
you will be prompted to do one of the following:

One-Time Password (OTP) received via SMS

1

Check the SMS on your registered mobile phone for the 6-digit OTP



2

Key in the 6-digit OTP using the dial pad of your phone