

[1] English [2] Chinese [3] Malay [4] Tamil

[2] Reporting of scam or fraudulent transactions

[1]
Self-help for Statement Request, Nomination, Dependants'
Protection & Account Closure when Member Passes Away

[1]
Statement
Request

[2]
Nomination

[3]
Dependants'
Protection

[4]
Account Closure
when Member
Passes Away

[NRIC NO]
Followed by [#]

[1]
If NRIC starts with "S"
[2]
If NRIC starts with "T"

[1]
Latest Yearly Statement of
Account
[2]
15-month Contribution
Statement
[3]
15-month Transaction
Statement

[1]
Authentication via Singpass app
[2]
Authentication using One-Time
Password (OTP) received via SMS



CPF
INTERACTIVE
CALL FLOW

CPF Hotline:
1800-227-1188

Calling from overseas:
+65-6227-1188

Mondays to Fridays
8:30am to 5:30pm

Eves of Christmas,
New Year and
Chinese New Year
8:30am to 1:00pm

[0]
Customer Service
Officer's assistance

[1]
Education & Investment
[2]
Withdrawal, Retirement
& Topping-up
[3]
Silver Support & Matched
Retirement Savings
[4]
Closure of CPF account by
non-Singaporeans and non-
Permanent Resident
[5]
Housing & Home Protection
[6]
Workfare & Self-Employed
[7]
MediSave, MediShield Life
& ElderShield

[NRIC NO]
Followed by [#]

If you are a foreigner, press []*

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