# Enable Singpass notifications Go to your phone settings and enable notification in Singpass. Please visit cpf.gov.sg/enablenotification for details.

## For iOS users:



# For Android users:



# Call Appointment in 5 simple steps



Central Provident Fund Board

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#### Dear Sxxxx123A

You have scheduled to call in to CPFB on 29 May 2025 at 11 AM.

You will receive a SMS reminder 1 day before the appointment.

We will verify your identity using Singpass. Please also enable your Singpass app notifications through your phone settings.

Find out more: cpf.gov.sg/callapptdemo To cancel or reschedule your appointment, please visit cpf.gov.sg/appt

This is an automated message sent by the Singapore Government.

Confirmation message after booking a Call Appointment





Central Provident Fund Board

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Dear Sxxxx123A

Reminder : You have scheduled to call in to CPFB on 29 May 2025 at 11 AM.

You will receive a SMS to call us within 5 minutes of your appointment time. Click on the applicable link below by using your registered mobile number:

- Within Singapore: 18002271188 - From overseas: +6562271188

Please enable your Singpass app notifications through your phone settings. For more information, visit: cpf.gov.sg/callapptdemo

To cancel or reschedule your appointment, please visit cpf.gov.sg/appt

This is an automated message sent by the Singapore Government.



2025 at 11 AM.

Please call us by 11:05 AM using your registered mobile number (ending with 8765) and clicking the applicable link below:

- Within Singapore: 18002271188 - From overseas: +6562271188

We will authenticate your identity via Singpass before connecting you with one of our officers.

If you miss the time of your scheduled call, please make another appointment at cpf.gov.sg/appt

This is an automated message sent by the Singapore Government.

Reminder message sent at the appointment time and click the link to call in

After clicking the link, CPF Hotline number will appear in your dial pad



keypad

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FaceTime

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speaker

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contacts

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add call

1800 227 1188



"We would like to verify your identity using Singpass. Please get ready the information. Your call may be recorded for quality purposes."

### Authenticate using Singpass app in 4 simple steps



You can download the Singpass app from the App Store or Play Store. You can log in to your Singpass app using your fingerprint, face recognition or a 6-digit passcode.

For more details on the set-up, please refer to the instructional guides (iOS users and Android users) at singpass.gov.sg

\*Please ensure that you have enabled Notifications on your mobile phone settings if you are using the Singpass app. Please visit <u>cpf.gov.sg/enablenotification</u> for details.

## Authenticate using One-Time Password (OTP) via SMS in 2 Simple Steps

| Check the SMS on your registered mobile phone for the 6-digit OTP   | - •  |                                       |           |
|---|--|---------------------------------------|-----------|
| Thursday, 02 Ma<br>Singpass<br><br>Your SMS OTP<br>Please enter w<br>and never shar<br>anyone.<br>Sent: 02/05/20<br>S****123A<br><br>This is an auto<br>sent by the Sin<br>Government | ay 2024 at 11:35 PM<br>is 123456.<br>ithin 2 minutes<br>re your OTP with<br>024 11:35PM<br>mated message<br>gapore |                                       |           |
|   | 1  | 2<br>                                 | 3<br>DEF  |
|   | <u>4</u><br>6н1  | 5<br>JKL                              | б         |
|   | 7<br>Pors  | 8<br>TUV                              | 9<br>wxyz |
|   | ,  | 0                                     | $\otimes$ |
|   | <b>2</b> Key in thusing thyour pho   | ne 6-digit OT<br>e dial pad of<br>one | 'P<br>f   |