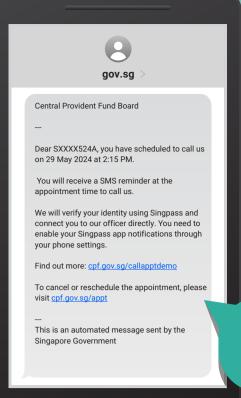
Call Appointment in 5 simple steps



1

Confirmation message after booking a Call Appointment

r message

Reminder message sent 1 day before Call Appointment Central Provident Fund Board

Dear SXXXX524A, you have scheduled to call us on 29 May 2024 at 2:15 PM.

You will receive a SMS reminder at the appointment time to call us.

We will verify your identity using Singpass and connect you to our officer directly. You need to enable your Singpass app notifications through your phone settings.

Find out more: cpf.gov.sg/callapptdemo

To cancel or reschedule the appointment, please visit cpf.gov.sg/appt

This is an automated message sent by the Singapore Government

Central Provident Fund Board

Dear SXXXX524A,

Your scheduled appointment to call us is on 29 May 2024 at 2:15 PM.

Please call 18002271188 (for local calls) or +6562271188 (from overseas) by 2:20 PM, using the mobile number ending with 6960

We will verify your identity using Singpass and connect you to our officer directly.

If you miss the time of your scheduled call, please make another appointment at cpf.gov.sg/appt

This is an automated message sent by the Singapore Government

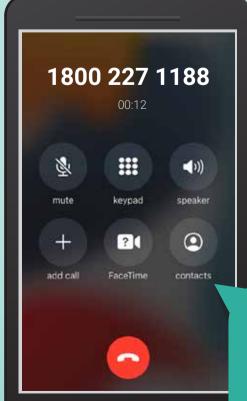
5

Reminder message sent at the appointment time and click the link to call in

4

After clicking the link, CPF Hotline number will appear in your dial pad

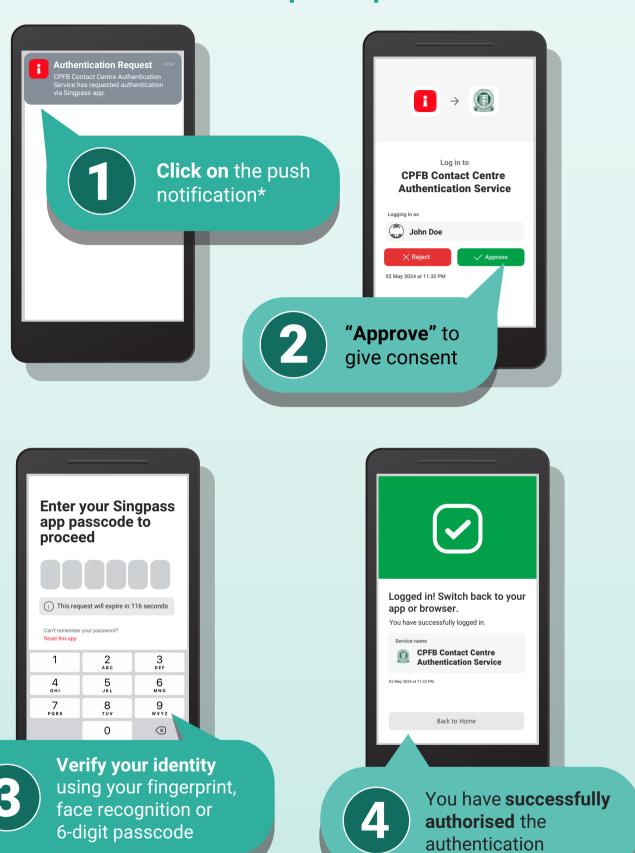




/e would lik

"We would like to verify your identity using Singpass.
Please get ready the information.
Your call may be recorded for quality purposes."

Authenticate using Singpass app in 4 simple steps

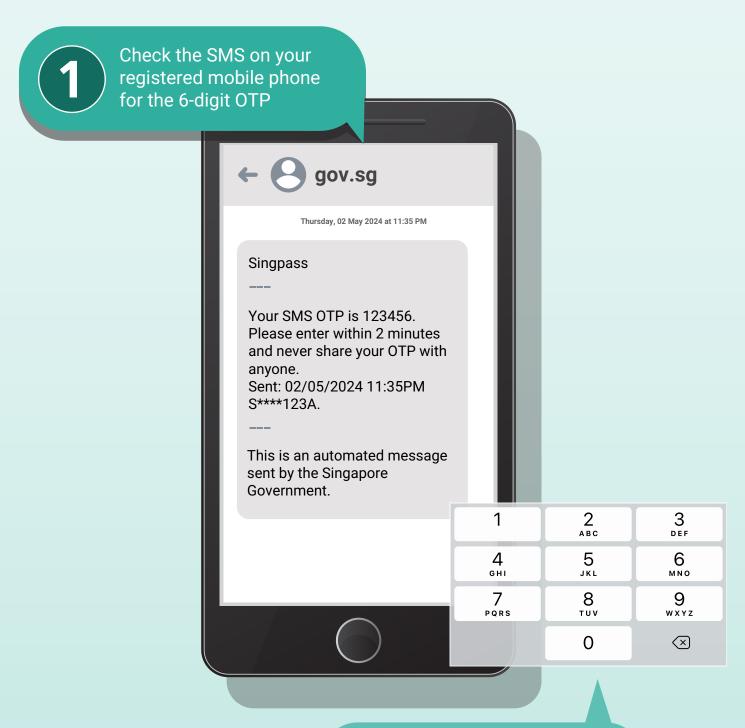


You can download the Singpass app from the App Store or Play Store. You can log in to your Singpass app using your fingerprint, face recognition or a 6-digit passcode.

For more details on the set-up, please refer to the instructional guides (iOS users and Android users) at singpass.gov.sg.

*Please ensure that you have enabled Notifications on your mobile phone settings if you are using the Singpass app. Please visit cpf.gov.sg/enablenotification for details.

Authenticate using One-Time Password (OTP) via SMS in 2 Simple Steps



Key in the 6-digit OTP using the dial pad of your phone