



# Safeguard your CPF account with a **Trusted Contact**

Need an extra pair of eyes to spot  
suspicious CPF transactions?

**Appoint a Trusted Contact today**



## What is the Trusted Contact notification service?

An optional service to appoint a Trusted Contact to receive the same notifications you get when there is an application to:

- ▶ Withdraw your CPF for immediate retirement needs
- ▶ Update your daily withdrawal limit
- ▶ Update your bank account details
- ▶ Update your contact details

## Why appoint a Trusted Contact?

Your Trusted Contact can:

- ▶ Spot suspicious activities and potential scams early
- ▶ Advise or guide you on reporting suspected scams



***Important:*** A Trusted Contact cannot view your CPF account details beyond information shared in the above-mentioned notifications or make transactions on your behalf

# How to appoint a Trusted Contact

## Step 1: Identify

Choose someone you trust, such as a family member

### **A Trusted Contact:**

- i) Must be a Singapore Citizen or Permanent Resident, aged 21 and above
- ii) Must have both a Singapore-registered mobile number and email address registered with the CPF Board
- iii) Checks emails and text messages regularly

## Step 2: Inform

Ask if they are willing to be your Trusted Contact and let them know their role

## Step 3: Appoint

Before appointing a Trusted Contact on the CPF website:

- ▶ Ensure that your and your appointee's contact details registered with CPF Board under Account settings are complete and up-to-date

You may appoint up to 2 Trusted Contacts



**Tip:** You may remove your Trusted Contacts online anytime via the CPF website (login required)



Need more information? Scan the QR code for more details or visit [cpf.gov.sg/trustedcontact](https://cpf.gov.sg/trustedcontact)

### Connect with us!



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### Remember!

CPF Board will only call you from **6227 1188** and will **NEVER** ask you to transfer money or disclose bank log-in details over a phone call

For more tips on staying safe from scams, visit [cpf.gov.sg/antiscamtips](https://cpf.gov.sg/antiscamtips)