



## Change Payment Details (for withdrawal of deceased CPF member's savings or account closure)

This form may take you 15 minutes to complete.

Form NAC/SUPP/F 12/2024

### IMPORTANT:

1. This form is only applicable if you are **not** a Singapore Citizen or Permanent Resident.
2. Please sign against any amendment made. DO NOT use correction fluid/tape as it will render this form void. It is an offence to make any false statement or to produce any document which is false for any purpose in connection with this application.
3. Please read the Important Notes on Page 4 and Page 5 before completing the form.
4. **An incomplete form and/or supporting documents will delay the processing of your application.**

### ① Applicant's Particulars

Name as in Identification Document (IN BLOCK LETTERS)

Singapore NRIC/CPF Account No.

Contact No.

Email

Malaysian IC/Foreign Passport No.

Address

Deceased's CPF Account No.

► If applicable

### ② Bank Details and Certification (the "Bank Account")

#### NOTE:

1. The Bank Account must **not** be a trust account.
2. A cheque in Singapore dollars may be issued if your bank account details are not in order (e.g., the bank account number provided is inaccurate or incomplete). The applicant will need to bear all bank charges for overseas clearance of cheque.
3. For telegraphic transfer to an overseas Bank Account, please ensure that your bank accepts payment in Singapore dollars. Otherwise, the payment will be converted to US dollars. The applicant will need to bear all bank charges, including any foreign exchange rate differences and conversion charges.

Bank's Name

Bank Account No.

► For Telegraphic Transfer only

Recipient's Bank Details

Recipient's Account Name

Intermediary Bank Details ► Optional

Intermediary Bank's Name

Recipient Bank's Address

Intermediary Bank's SWIFT Code ► Optional

Recipient Bank's SWIFT Code

For Bank's Use

Additional Bank Details e.g.  
IBAN/IFSC/BSB/Routing/Transit Inst/For Further  
Credit to, etc ► Optional

The Bank certifies that the bank account,  
signature/right thumbprint, name and identification  
number on this form belong to the applicant.

Name of Bank Officer

Date

DD / MM / YY

Signature/Thumbprint of Applicant

Bank Officer's Signature and Bank's Stamp

Please attach a copy of your bank letter/statement, showing clearly your full name and bank account number. To complete all fields where necessary and provide full wiring instructions from your bank, including details of any intermediary bank (if required).

### 3 Declaration and Agreement (It is mandatory to complete this section)

I confirm and declare as follows:

1. I have read the Important Notes as stated on Pages 4 and 5 of this form. I understand and accept that this application is subject to CPF legislation and policies, and all such terms and conditions that may be imposed by the Board from time to time.
2. I irrevocably authorise the Board to share:
  - (a) my NRIC number and/or other identification number and Bank Account information with the Government and other public sector agencies (including statutory boards) and authorised agents of the Government (collectively, the "the Government and Paying Agencies"), for the purpose of crediting cash payments from the Government and Paying Agencies to me using the Bank Account.
  - (b) my email address and any other relevant information provided by me in this form with the bank designated by the Board for the purpose of crediting any payment due to me.
3. I also authorise the Board to credit any payment due to me:
  - i. under the CPF Act and its subsidiary legislation; and
  - ii. from the Government in respect of which the Board is the administrator, agent or trustee,to the Bank Account. I confirm and declare that the Bank Account details provided by me in this form are correct and complete. I understand that if the Bank Account details provided by me in this form are not in order and the Board is unable to credit the payment to my bank account, a cheque in Singapore dollars will be issued to me and that all bank charges for overseas clearance of cheques will be borne by me.
4. I irrevocably consent to and authorise the Bank, including any officer thereof, to disclose to the Board and the Government and Paying Agencies any information whatsoever relating to me and to the Bank Account as is necessary for the purpose of verifying and making payment to my Bank Account. This consent shall survive the termination of the Bank Account with the Bank and may be relied on and enforced as fully and effectively by the Bank as if it was addressed to the Bank.
5. In consideration of the Board releasing to me at my request the CPF monies which I am entitled to withdraw, I shall at all times indemnify the Board against all actions, proceedings, claims, damages, costs, expenses, foreign exchange rate losses, other losses and liabilities whatsoever which the Board may be liable to pay, incur, sustain or suffer as a result of the Board releasing the CPF monies to me or performing any transaction(s) relating to any CPF matter/scheme at my request and direction herein.
6. I understand that the Board, the Government and Paying Agencies have the absolute discretion to decide whether to verify information relating to me or my Bank Account. I will not hold the Board, the Government and Paying Agencies responsible if they decide not to perform such verification.
7. I confirm and declare that I have read, fully understood, and accept the clauses numbered 1 to 7, by signing below.

Singapore NRIC/CPF Account No./Foreign Identity No.

\_\_\_\_\_

Date

\_\_\_\_/\_\_\_\_/\_\_\_\_  
D D / M M / Y Y

*Signature/Thumbprint of Applicant*

**NOTE:**

- I certify that the applicant had signed the form in my presence.

Name of Witness

Date \_\_\_\_\_

A diagram of a chromosome consisting of three segments. The first segment is labeled 'D' and contains two tick marks. The second segment is labeled 'M' and contains two tick marks. The third segment is labeled 'Y' and contains two tick marks. The segments are separated by diagonal slashes.

Signature/Thumbprint of Witness and Official  
Seal/Stamp

# You may wish to refer to the list of Competent Authorities here.

## 5 What to Do Next?



**238B Thomson Road #08-00 Tower B Novena Square Singapore 307685**



Call our hotline at  
1800-227-1188 (within Singapore)  
+65-6227-1188 (from overseas)



Visit [cpf.gov.sg](http://cpf.gov.sg)  
for more information

For Board's Use

Accepted and Checked by		Authorised by	Code	WDL Ground
Name:	Date:	Date of processing:		
Keyed by	Verified by	Remarks		

# Important Notes

## Original Supporting Documents (if applicable)

NOTE: If your application is not completed in person at CPF Service Centre, **your application and all original supporting documents** (if applicable) must be witnessed and certified true by either:

- a. an official from a Singapore Overseas Mission with his official seal/stamp duly affixed; or
- b. via apostille certification where you would have to first obtain certification by a Notary Public. Thereafter, your notarised documents must be certified by the designated Competent Authority of your country via the issuance of an apostille certificate.

<b>1) Identification Documents</b>	<ul style="list-style-type: none"><li>a. Both sides of your current Malaysian/foreign identity card or citizenship certificate</li><li>b. Your current passport, showing your passport number, full personal particulars, signature and passport expiry date</li></ul>
<b>2) Supporting Documents</b>  <b>Note:</b> We are using these documents to verify that you are the CPF account holder	<p>Documents (where available) <u>which were used during your employment/residence in Singapore:</u></p> <ul style="list-style-type: none"><li>a. Singapore NRIC / Singapore Foreign Identity (FIN) Card (if any)</li><li>b. All old passports, showing your passport number, full personal particulars and the page showing your Singapore NRIC number (if any)</li><li>c. Singapore Driving License (if any)</li><li>d. CPF letters showing your full name and CPF account number such as Statement of Account, notifications</li><li>e. ICA renunciation letter (applicable for ex-SC/PR only)*</li><li>f. ICA entry permit – Form 5 or Re-entry permit – Form 7 (applicable for ex-PR only)</li></ul> <p>• Not required if you are a Malaysian</p>
<b>3) Bank Documents</b>	<ul style="list-style-type: none"><li>a. Bank letters/statements, showing your full name and bank account number</li></ul>
<b>4) Certification of Name Change</b> (if applicable)	<ul style="list-style-type: none"><li>a. Deed poll/change of name certificate</li><li>b. Marriage certificate</li></ul> <p><b>Note:</b> The document must show clearly your original/maiden name and your new/married name</p>

We may request additional documents/information for further verification, where necessary.

## **Mode of Payment**

1. Payment will be credited into the Bank Account as stated in Section 2 via:
  - a. Interbank GIRO (IBG) to a Singapore bank account;
  - b. Telegraphic Transfer to an overseas bank account, where you will need to ensure that the bank accepts payment in Singapore dollars. Otherwise, the payment will be converted to US dollars. You will need to bear all bank charges, including any foreign exchange rate differences and conversion charges:
    - i. for telegraphic transfer to an overseas bank account;
    - ii. if you provide insufficient bank account details resulting in an unsuccessful telegraphic transfer.
2. Please note that a cheque in Singapore dollars may be issued, if your bank account details are not in order. Upon receiving the cheque, please ensure that you bank it in **within 6 months from the date of issuance to avoid paying additional charges for re-issuance of cheques**. You will also need to bear all bank charges for overseas bank clearance of cheque.
3. Please obtain your bank's certification of your Bank Account information at Section 2 or mail us your original bank statement for verification. Online bank statements are not acceptable. Bank certification is not required for a Singapore POSB, DBS, OCBC or UOB bank account maintained under your Singapore NRIC.
4. Upon approval of your application, your CPF savings or part thereof will be forwarded to Inland Revenue Authority of Singapore to settle your liabilities (if applicable).