



CPF Mobile Service Centre

We are bringing CPF services closer to you!

The CPF Mobile Service Centre will go to different locations around the island, where our Customer Service Executives will be happy to guide you on CPF-related questions, such as

1. How does CPF help me in my retirement?
2. How can I get retirement payouts for as long as I live?
3. How can I ensure my CPF savings are distributed according to my wishes?

Beat the queue and call 6202 2900 to make an appointment at any of these Mobile Service Centres now!

Where	When	Getting There
Kampong Chai Chee CC	2 Jan to 28 Feb 2019	Map

How to Book

Call **6202 2900** to secure your appointment.

Slots are given on a first come first serve basis.

Operating Hours

Weekdays
excluding Public Holidays
9.30 am to 5 pm

What you Need

Your Identity card – for enquiries and transactions specified at pages 2 to 5*

**Note- If you require assistance with other services, we can also help you make an appointment at our CPF Service Centres.*



List of transactions that can be performed at Mobile Service Centre

Retirement

- Withdrawal at age 55
- Receive monthly payouts from my Retirement Account – Retirement Sum Scheme (RSS)
- Pledge my HDB or private property

CPF LIFE

- Apply for CPF LIFE
- Apply for CPF LIFE Additional Annuity
- Change my bank account details

Building up CPF savings

- Contributing to my/my recipient's Retirement/Special/Medisave accounts using cash
- Transfer from my CPF accounts to my recipient's Retirement/Special account
- Transfer from my Ordinary Account to Special Account
- Apply for CPF LIFE
- Apply for CPF Life Additional Annuity
- Change my bank account details



List of transactions that can be performed at Mobile Service Centre

Healthcare

- Change payer for MediShield Life premiums
- Stop premium payment for dependents' MediShield Life cover
- Application to use own Medisave for immediate family member's renal dialysis

Housing

- Change monthly instalment rate, make partial capital repayment
- Apply/Adjust/ Terminate Home Protection Scheme (HPS) cover
- Apply for exemption from HPS
- Notify a death
- Apply to claim on permanent incapacity grounds
- Request my HPS certificate
- Top up my HPS cover/ Authorise one-time or standing instruction to use my CPF Ordinary Account savings for my spouse's HPS premium

Investment

- Close investment account
- Apply to withdraw my CPFIS investments upon meeting CPF withdrawal conditions
- Apply to withdraw my discounted Singtel shares upon meeting CPF Withdrawal Conditions
- Apply to transfer CPF investments sale proceeds or discounted SingTel Shares (Division of CPF-related Matrimonial assets)



List of transactions that can be performed at Mobile Service Centre

Self Employed

- Register as a Self-Employed
- Make / Cancel voluntary contributions to my CPF accounts
- Contribute to my Medisave in instalments
- Declare my non Self-Employed / Informal worker status
- Ask for refund of my CPF/Medisave contribution
- Adjust my CPF contributions from company's account to Self-Employed account
- Standing instruction(SI) for voluntary contribution
- Declare my income as a Self-Employed Person for computation of CPF Medisave liability
- Make contributions to 3 CPF Accounts or Medisave account

Withdrawal (non-Retirement)

- Withdraw deceased's CPF
- Withdraw my CPF on medical grounds

Education

- Apply to use CPF for my education
- Cancel the use of CPF for education
- Apply to defer or waive the repayment by my children
- Revoke the use of CPF for education
- Change my monthly instalment rate
- Repay my education loan



List of transactions that can be performed at Mobile Service Centre

GIRO Matters

- Standing Instruction (SI) for Voluntary Contribution
- Termination of GIRO Arrangement for Voluntary Contributions for Non Self- Employed Person
- Termination of GIRO Arrangement for Mandatory and/or Voluntary Contributions for Self- Employed Person

Nomination

- Check/request nomination details

Employers

- Registering as an Employer
- Adjustment and Refund of CPF Contributions
- Voluntary Contributions for your employees
- CPF e-submission
- CPF contribution and allocation rates
- Direct debit and other payment modes

Others

- 'Submit My e-concierge Request'
- Opt in to e-statement
- Report on non-payment or under payment of CPF contributions
- Apply for retrieval of my archived CPF records
- Printing of statements